



THURSDAY 9 - SUNDAY 12 APRIL

## Refund & Ticket Policy

### Exmouth Wild Prawn Festival

#### **All ticket purchases are final.**

The Exmouth Wild Prawn Festival operates on a no-refund policy for all events. Once a ticket has been purchased, refunds will not be issued for change of mind, scheduling conflicts, personal circumstances, travel disruptions, or inability to attend.

#### **Transferring Your Ticket**

If you are unable to attend, you may **resell or transfer your ticket** to another attendee. To ensure smooth entry and accurate guest records, please email **events@exmouthprawnfestival.com.au** with the **full name and contact details of the new ticketholder** at least 48 hours before the event. Failure to provide updated details may delay or prevent entry.

#### **Dietary Requirements**

**All dietary requirements must be submitted at the time of ticket purchase.** Requests received after booking **cannot be guaranteed**, as our event menus and suppliers are confirmed in advance. While we will make every effort to accommodate needs where possible, late requests may not be able to be catered for.

#### **Seating Requests**

If an event includes allocated or group seating, any seating requests must also be lodged at the time of purchase. We cannot guarantee changes made after this point.

By purchasing a ticket, you acknowledge and accept these terms.