

Refund & Ticket Policy

Exmouth Wild Prawn Festival

All ticket purchases are final.

The Exmouth Wild Prawn Festival operates on a no-refund policy for all events. Once a ticket has been purchased, refunds will not be issued for change of mind, scheduling conflicts, personal circumstances, travel disruptions, or inability to attend.

Transferring Your Ticket

If you are unable to attend, you may **resell or transfer your ticket** to another attendee. To ensure smooth entry and accurate guest records, please email **events@exmouthprawnfestival.com.au** with the **full name and contact details of the new ticketholder** at least 48 hours before the event. Failure to provide updated details may delay or prevent entry.

Dietary Requirements

All dietary requirements must be submitted at the time of ticket purchase.

Requests received after booking **cannot be guaranteed**, as our event menus and suppliers are confirmed in advance. While we will make every effort to accommodate needs where possible, late requests may not be able to be catered for.

Seating Requests

If an event includes allocated or group seating, any seating requests must also be lodged at the time of purchase. We cannot guarantee changes made after this point.

By purchasing a ticket, you acknowledge and accept these terms.